

# UNITED TELECOM INC

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February 17, 2015

*Via United States Certified Mail*

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W., Suite TW-A325  
Washington, DC 20554

RE: 2014 CPNI Certification, EB Docket 06-36

Dear Ms. Dortch:

Pursuant to section 64.2009(e) of the Commission's rules<sup>1</sup> and the Commission's *Public Notice*, DA 15-178, dated February 9, 2015 in the above-captioned matter, United Telecom Inc.,<sup>2</sup> hereby submits its compliance certificate and a statement explaining how the Company's operating procedures ensure compliance with these regulations.

By the attached Certificate, I hereby certify to the Commission that United Telecom Inc. has established, and strictly follows, policies and operating procedures to fully comply with section 64.2009 of the Commission's rules governing Customer Proprietary Network Information ("CPNI").

United Telecom Inc. has established strict policies, which expressly prohibit release of CPNI to any employee not directly involved in the provision of service to the customer, subject to disciplinary action and termination of employment. Employees that may have access to CPNI receive an initial CPNI protection briefing and annual CPNI protection requirement reviews thereafter. All employees are strictly held to non-disclosure obligations.

CPNI data is accessible only to those employees with a "need to know" for purposes of serving current subscribers. The Company does not sell, or otherwise release, CPNI to other entities under any circumstances. All contact with customers is documented through retention of electronic copies of communications and retention of any scripts used if contacting subscribers telephonically, for a minimum period of one year. All sales or marketing campaigns initiated by the Company require my approval, as the officer responsible for ensuring that each campaign strictly complies with the Commission's CPNI regulations.

Questions regarding this matter may be directed to me, at [unitedtelecomca@yahoo.com](mailto:unitedtelecomca@yahoo.com).

Sincerely,

UNITED TELECOM, INC  
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Sapina Quayum  
President

<sup>1</sup> 47 C.F.R. §64.2009(e).

<sup>2</sup> f/k/a Sapina Quayum d/b/a United Telecom Inc.

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**Annual 47 C.F.R. S: 64.2009(e) CPNI Certification  
EB Docket 06-36**

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Annual 64.2009(e) CPNI Certification for Calendar Year 2014.

Date filed: February 17, 2015

Name of company covered by this certification: United Telecom, Inc.

Form 499 Filer ID: 825391

Name of signatory: Sapina Quayum

Title of signatory: President

I, Sapina Quayum, certify that I am an officer of the Company named above, and acting as an agent of the Company, that I have personal knowledge that the Company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. §64.2001 *et seq.*

Attached to this certification is an accompanying statement contained in the transmittal letter, explaining how the Company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The Company has not taken, nor been compelled to take, any actions<sup>3</sup> against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The Company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The Company represents and warrants that the above certification is consistent with 47. C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

UNITED TELECOM, INC.

Signed



Sapina Quayum  
President  
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<sup>3</sup> Proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers.